

Youth Strategy Action Plan 2017-2019





Youth Strategy Action Plan 2017-2019

This Action Plan supplements the Maroondah City Council Youth Strategy adopted on 26 June 2017. It outlines the actions Council will undertake to deliver the Youth Strategy across its first two years.

Contents

Strategic Outcome 1 Maroondah's young people are healthy	4
Strategic Outcome 2 Maroondah's young people are connected	10
Strategic Outcome 3 Maroondah's young people are engaged	16
Strategic Outcome 4 Maroondah's young people are prepared	22

Strategic Outcome 1 - Maroondah's young people are healthy

Key direction 1.1 Provide high quality accessible services and activities that support young people to develop their health and wellbeing in all aspects of their lives

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
1.1.1 Redevelop Council's individual support service for young people to ensure it is accessible, effective and meets their needs	Youth Services	N/A	Community agencies Schools	2017/18	Develop
1.1.2 Develop a suite of youth programs for delivery in schools and other settings that build young people's knowledge and capabilities regarding health and wellbeing, in the target areas of: <ul style="list-style-type: none"> • Mental health and wellbeing • Physical health and wellbeing • Positive relationships • Alcohol and other drugs • LGBTIQ+ inclusiveness • Understanding and building wellbeing 	Youth Services	Leisure	Schools Community agencies Community groups Sporting clubs	2017/18 – 2018/19	Develop Deliver
1.1.3 Through the development of the Maroondah Leisure Pricing Strategy, actively work towards making Council's leisure facilities more financially affordable and accessible to young people	Leisure	Youth Services	N/A	2017/18 – 2018/19	Facilitate
1.1.4 In line with Council's Physical Activity Strategy, facilitate at least one new targeted initiative to increase physical activity in young people	Leisure	Youth Services	N/A	2017/18 – 2018/19	Facilitate

Key direction 1.2 Educate and empower young people to make positive choices about their health

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
1.2.1 Advocate for Maroondah secondary schools to provide inclusive sexual health education that empowers young people to make positive choices	Youth Services	N/A	Schools	2017/18 – 2018/19	Advocate

Key direction 1.3 Support young people to have safe and respectful relationships that protect and build their health and wellbeing

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
1.3.1 As part of Council's commitment to meeting the Victorian Child Safe Standards, deliver the 2017/19 actions in Council's Child Safe Strategic Action Plan 2017-2020, including rolling out training to all employees	Human Resources	All services areas	TBC	2017/18 – 2018/19	Deliver
1.3.2 Ensure that the needs of young people are considered in the development of Council's new Gender Equity Policy/Statement	Community Planning & Development	Youth Services	N/A	2017/18 – 2018/19	Facilitate

Key direction 1.4 Ensure Maroondah provides a safe and healthy natural and built environment for young people now and into the future

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
1.4.2 Work with local partners such as the Eastern Alliance for Sustainable Learning to increase the outreach and effectiveness of community education and engagement programs, particularly for youth	Strategic Planning & Sustainability	Youth Services	N/A	2017/18 – 2018/19	Facilitate

Key direction 1.5 Develop community capacity to effectively build and support the health and wellbeing of young people

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
1.5.1 Facilitate professional development opportunities for youth service providers and school staff that build their capacity to effectively develop young people's health and wellbeing	Youth Services	N/A	Community agencies Schools	2017/18 – 2018/19	Facilitate
1.5.2 Coordinate the Maroondah Plus 10 Schools Project, which aims to increase the wellbeing and educational outcomes of students in Maroondah through the implementation of Positive Education and targeted wellbeing initiatives	Youth Services	Integrated Planning	Schools Community agencies	2017/18	Facilitate
1.5.3 Promote the Council-funded Mental Health First Aid course to young people to build their capacity to provide peer mental health support	Community Planning & Development	Youth Services	Schools Community agencies	2017/18	Deliver

Key direction 1.6 Advocate for the provision of affordable, accessible, high quality and responsive services, resources and initiatives that effectively support the health and wellbeing of Maroondah’s young people

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council’s role
1.6.1 Advocate for high quality, accessible youth mental health services to be physically located in the Ringwood Metropolitan Activity Centre	Youth Services	Integrated Planning Business & Development	Community agencies	2017/18 – 2018/19	Advocate
1.6.2 Explore potential opportunities to establish a youth services hub within the Ringwood Metropolitan Activity Centre	Youth Services	Assets Integrated Planning Business & Development	Community agencies	2017/18 – 2018/19	Facilitate



Strategic Outcome 2 – Maroondah’s young people are connected

Key direction 2.1 Build young people’s sense of belonging, inclusion and connection through the strengthening of positive relationships with their peers, families, caregivers and communities

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council’s role
2.1.1 Actively work to address and reduce discrimination and stigma faced by marginalised and vulnerable groups of young people	Youth Services	Community Planning & Development	Schools Community agencies Community groups Sporting clubs	2017/18 – 2018/19	Advocate
2.1.2 Explore the expansion of mentoring opportunities for young people in Maroondah	Youth Services	N/A	Community agencies	2017/18 – 2018/19	Develop
2.1.3 Develop a youth-centred, family-inclusive framework for Council’s work with young people	Youth Services	N/A	N/A	2017/18 – 2018/19	Develop

Key direction 2.2 Support young people to connect with the digital world in positive and safe ways

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council’s role
2.2.1 Provide targeted information and education to parents to assist them in supporting their young people online	Youth Services Community Planning & Development	Communications & Engagement	Schools Community agencies	2017/18 – 2018/19	Deliver

Key direction 2.3 Provide, develop and advocate for safe and effective options that connect young people to places, spaces and opportunities

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
2.3.1 Provide, activate and advocate for a range of youth-friendly safe places and spaces in Maroondah where young people can connect with other people, supports and opportunities	Youth Services	Assets Business & Development	Community agencies	2017/18 – 2018/19	Deliver Advocate
2.3.2 Provide the Maroondah L2P Program to open up opportunities for young people by assisting them to gain their probationary drivers license	Youth Services	Operations	VicRoads	2017/18 – 2018/19	Deliver
2.3.3 Involve young people in Council's advocacy for the provision of safe, effective and accessible public transport that meets the needs of young people in Maroondah	Strategic Planning & Sustainability	Youth Services	N/A	2017/18 – 2018/19	Advocate

Key direction 2.4 Work in partnership with stakeholders to ensure that young people and their families know about, and feel confident and safe to connect with, the range of services, opportunities, and information available to them

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
2.4.1 Provide a range of engaging and interactive online services and resources to support young people and their families to easily access and engage with information, services, and opportunities	Youth Services Communications & Engagement Customer Service	Leisure Arts & Cultural Development Business & Development Realm	N/A	2017/18 – 2018/19	Deliver
2.4.2 Identify the most effective ways for Council to communicate and connect with young people, their families, and their schools, and adapt Council's communication channels and methods accordingly	Communications & Engagement Youth Services	Customer Service Leisure	Schools Community agencies Community groups Sporting clubs	2017/18 – 2018/19	Develop

2.4.3 Review the inclusivity and accessibility of Council services for young people and implement strategies to ensure they are inclusive and accessible, particularly in respect to marginalised groups including LGBTIQ+, Aboriginal and Torres Strait Islander, culturally and linguistically diverse, young parents, and young people with disabilities	Youth Services	Customer Service Community Planning & Development	Schools Community agencies Community groups	2017/18 – 2018/19	Develop
2.4.4 Support young people and their families in the transition to NDIS	Aged & Disability Services	N/A	Community agencies	2017/18 – 2018/19	Deliver
2.4.5 Facilitate professional networking and information-sharing opportunities for youth service providers and school staff to help collectively improve outcomes for young people in Maroondah	Youth Services	N/A	Community agencies Schools	2017/18 – 2018/19	Facilitate
2.4.6 Work collaboratively with stakeholders in the Eastern Metropolitan Region to improve service planning, coordination, and access for young people and families in Maroondah	Youth Services	Community Planning & Development	Community agencies Schools Community groups	2017/18 – 2018/19	Partner
2.4.7 Explore the development of a ‘Safe and Sound on Public Transport’ session for Grade 5 & 6 students to help young people and their families feel confident to transition to the use of public transport	Strategic Planning & Sustainability	Youth Services	Transport agencies	2017/18 – 2018/19	Develop

Strategic Outcome 3 – Maroondah’s young people are engaged

Key direction 3.1 Ensure that young people are effectively informed and engaged on matters that affect them and their communities

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
3.1.1 Ensure that engagement planning for relevant Council strategic documents, policies and projects identify young people as key stakeholders and include engagement methods that are inclusive and effective for young people	Youth Services Communications & Engagement	All service areas	Maroondah Youth Wellbeing Advocates	2017/18 – 2018/19	Develop
3.1.2 Through Council’s annual planning process, identify opportunities for young people to be meaningfully engaged and involved in the development and implementation of relevant Council strategic documents, policies and projects, and work with service areas to facilitate these opportunities.	Youth Services	Integrated Planning	N/A	2017/18 – 2018/19	Develop
3.1.3 Undertake consultation with young people and stakeholders to inform the development of the second Youth Strategy Action Plan (2019-2021)	Youth Services	Communications & Engagement Integrated Planning	Schools Community agencies Community groups The University of Melbourne	2018/19	Deliver
3.1.4 Undertake a needs analysis for young people in the middle years (8-12 years) to inform Council’s planning and service delivery	Youth Services Children’s Services	N/A	Schools Community agencies Community groups	2017/18 – 2018/19	Deliver

Key direction 3.2 Employ principles of youth participation and co-design to ensure young people are effectively engaged and included in making decisions about themselves and their communities

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
3.2.1 Deliver the Maroondah Youth Wellbeing Advocates initiative to promote engagement between Council and Maroondah's young people about youth wellbeing	Youth Services	N/A	Maroondah Youth Wellbeing Advocates	2017/18 – 2018/19	Deliver
3.2.2 Involve young people in updating Council's Community Engagement Policy and Toolkit to ensure that all areas of Council have access to sound advice on quality youth engagement	Communications & Engagement	Youth Services Integrated Planning	Maroondah Youth Wellbeing Advocates	2017/18 – 2018/19	Develop
3.2.3 Investigate opportunities for young people to be involved in relevant Council Committees	Integrated Planning	Youth Services	N/A	2017/18 – 2018/19	Develop
3.2.4 Explore opportunities to engage young people in creating vibrant places and spaces in Maroondah	Youth Services	Arts & Cultural Development Assets	N/A	2017/18 – 2018/19	Develop



Key direction 3.3 Support young people to develop leadership and advocacy skills that assist them to be actively involved and engaged citizens

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
3.3.1 Provide youth leadership training and opportunities for young people in Maroondah, including Student Wellbeing Action Teams and the Maroondah FReeZA program	Youth Services	N/A	State Government	2017/18 – 2018/19	Deliver

Key direction 3.4 Provide, promote and advocate for a wide range of meaningful opportunities in Maroondah that are engaging for young people

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
3.4.1 Provide programs and experiences which increase young people's confidence and engagement through the arts	Arts & Cultural Development	Youth Services Realm	Schools Community agencies	2017/18 – 2018/19	Deliver

Key direction 3.5 Recognise and celebrate young people's accomplishments to support their engagement and inclusion in the Maroondah community

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
3.5.1 Deliver the annual Maroondah Youth Awards event to recognise and celebrate Maroondah's young people	Youth Services	Karralyka	N/A	2017/18 – 2018/19	Deliver
3.5.2 Deliver a range of opportunities to showcase the creative work of young people, including young artists showcase in St Carlos Walk, Pure Talent Exhibition, Spiegeltent, and live performances	Arts & Cultural Development Karralyka	Youth Services	Schools Community agencies	2017/18 – 2018/19	Deliver

Strategic Outcome 4 – Maroondah’s young people are prepared

Key direction 4.1 Equip young people with skills and knowledge that prepare them to successfully navigate change, grow from life’s challenges, and build their resilience

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council’s role
4.1.1 Provide targeted skill development for young people based on their identified needs and strengths	Youth Services	N/A	Community agencies Community groups Schools	2017/18 – 2018/19	Deliver
4.1.2 Work with schools to help improve students’ transition from primary to secondary school	Youth Services	N/A	Schools	2017/18 – 2018/19	Partner
4.1.3 Support The University of Melbourne’s Australian Research Council project on the impact of Positive Education on young people’s post-school transition outcomes	Youth Services	N/A	The University of Melbourne Schools	2017/18 – 2018/19	Support
4.1.4 Facilitate opportunities for young people and older people to learn from each other through exchange of skills, knowledge and ideas.	Aged & Disability Services	Youth Services	Schools Community agencies Community groups	2017/18 – 2018/19	Develop

Key direction 4.2 Leverage the use of character strengths to prepare young people to flourish throughout their lives

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council’s role
4.2.1 Embed the use of character strengths in Council’s work with young people	Youth Services	N/A	N/A	2017/18 – 2018/19	Facilitate

Key direction 4.3 Support the development of positive learning environments in Maroondah that are engaging for young people and effectively prepare them for the future

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
4.3.1 Advocate for the uptake of Positive Education in the Maroondah education sector to support schools to be positive and engaging learning environments that place wellbeing at the heart of education	Youth Services	N/A	Schools	2017/18 – 2018/19	Advocate
4.3.2 Subject to external funding, provide the School Focused Youth Service to support students at risk of disengaging from education	Youth Services	N/A	Schools State Government	2017/18 – 2018/19	Deliver
4.3.1 Advocate for the uptake of Positive Education in the Maroondah education sector to support schools to be positive and engaging learning environments that place wellbeing at the heart of education	Youth Services	N/A	Schools	2017/18 – 2018/19	Advocate
4.3.2 Subject to external funding, provide the School Focused Youth Service to support students at risk of disengaging from education	Youth Services	N/A	Schools State Government	2017/18 – 2018/19	Deliver

Key direction 4.4 Assist young people to be work ready and prepared for the changing landscape of employment

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
4.4.1 Develop a structured and planned approach for promoting and providing real-world, meaningful volunteer and work experience opportunities for young people through Council	Human Resources	Youth Services	Schools	2017/18 – 2018/19	Develop Facilitate
4.4.2 Establish an annual target for apprenticeships and traineeships for young people through Council	Human Resources	N/A	Education and training providers	2017/18 – 2018/19	Develop
4.4.3 Work with stakeholders to identify and address barriers for marginalised and vulnerable young people's engagement in education and employment	Youth Services	N/A	Community agencies Schools	2017/18 – 2018/19	Advocate
4.4.4 In partnership with Yarra Ranges Council, deliver a pilot youth enterprise program at Realm	Business & Development	Youth Services	Yarra Ranges Council	2017/18	Deliver

4.4.5 In partnership with Knox and Yarra Ranges Councils, via the Bayswater Business Precinct Partnership, develop and implement a pilot model to match businesses and potential apprentices/trainees	Business & Development	Youth Services	Local businesses Apprenticeship Network providers	2017/18 – 2018/19	Develop
4.4.6 Provide opportunities for young creative people to work with professional creative practitioners	Arts & Cultural Development	Youth Services	Creative practitioners	2017/18 – 2018/19	Deliver
4.4.7 Provide platforms for young people to get real life exposure to a professional theatre environment at Karralyka through technical workshops and the Young Technician of the Year program	Karralyka	N/A	Schools Community agencies	2017/18 – 2018/19	Facilitate
4.4.8 Support the delivery and expansion of the 'Hungry 4 Success' youth-focused social enterprise at Maroondah Federation Estate, which provides hospitality training and experience to young people	Karralyka	N/A	EACH Social & Community Health	2017/18 – 2018/19	Support

Key direction 4.5 Support parents/carers, schools, and youth service providers to better understand young people and feel confident to prepare them to grow into adulthood

Action Title	Responsible service area	Supporting service areas	External partners	Timeframe for delivery	Council's role
4.5.1 Provide targeted information and education for parents to assist them to understand youth development and youth-related issues, and to feel more confident in supporting their young people as they develop	Youth Services	Communications & Engagement	Schools Community agencies	2017/18 – 2018/19	Deliver

To contact Council

- phone 1300 88 22 33 or (03) 9298 4598
- visit our website at www.maroondah.vic.gov.au
- email maroondah@maroondah.vic.gov.au

Translating and Interpreter Service

13 14 50


National Relay Service (NRS)

13 36 77

 [MaroondahCityCouncil](https://www.facebook.com/MaroondahCityCouncil)

 [@CityofMaroondah](https://twitter.com/CityofMaroondah)

 [CityofMaroondah](https://www.youtube.com/CityofMaroondah)

 [Maroondah City Council](https://www.linkedin.com/company/Maroondah-City-Council)

